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book an appointment

- 1) Left-click and drag to select the number of units on the *Appointment Book*
- 2) Right-click on any highlighted unit
- 3) Enter the Account # or patient's Last Name and press the Tab key
- 4) Double left-click the patient's name if the *Patient List* window comes up
- 5) Enter the Job Type (Job Code) and press the Tab key
- 6) Left-click on the "Save" button

move /re- book appointment

If new time is visible on the Appt Book:

- 1) Left-click and hold the mouse button on the appointment.
- 2) While still holding down the left button, move the mouse to drag the appointment to the desired time.
- 3) Click "Confirm" to complete booking.

If new time is not visible on the Appt Book:

- 1) Left-click on the appointment, then click on the arrow (top right corner)
- 2) Select "Rebook". Appointment will show in a flashing red box on the right side
- 3) Select the desired day on the calendar
- 4) Left-click and hold the appointment in the flashing red box
- 5) While still holding down the left button, move the mouse to drag the appointment to the desired time
- 6) Click "Confirm" to complete booking

create a new patient account

- 1) Right-click on the *Patient* menu button.
- 2) Left-click the "New Patient" button
- 3) Select "Add New Account"
- 4) Enter patient's full name and phone numbers
- 5) Left-click "Save" to finish adding, or "Save-Modify" to enter complete information (i.e. Address, Patient List window comes up. Birthday, Marital Status, Gender)

enter a billing

- 1) Select patient's account so it appears at the top left corner of the program
- 2) Left-click on the *Billing* menu button.
- 3) Verify the service date, providers, and fee guide.
- 4) Left-click on "Start Billing"
- 5) Enter the Service Code
- 6) Make sure to press the Tab key through all fields until the Service Code field is cleared
- 7) Left-click on "Finish" when all codes are entered on the arrow (top right corner)
- 8) Select the type of billing (i.e. Patient, Insurance, Treatment Plan, Estimate, etc.)
- 9) Select, if applicable, whether to pay now and/or choose any appropriate forms to print. (Claim form, Walkout Statement, etc)
- 10) Click on "Finish" to complete billing

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print monthly report

Printing Monthly Production Summary:

- 1) Left-click the Printing down arrow
- 2) Select "Monthly/Financial Reports"
- 3) Select "Production Summary"
- 4) Specify the desired date range
- 5) Left-click the "Process" button
- 6) After processing, click "Print" to view report

Printing Patient Aged Receivables:

- 1) Left-click the Printing down arrow.
- 2) Select "Monthly/Financial Reports"
- 3) Select "Patient AR"
- 4) Left-click the "Process" button
- 5) After processing, click "Print" to view report

print daily report

- 1) Left-click the Daily down arrow
- 2) Select "Daily Reports"
- 3) Select "Daily Journal"
- 4) Left-click the "Process" button
- 5) After processing, click "Print" to view report

enter a payment

- 1) Select patient's account so it appears at the top left
- 2) Left-click on the Payment menu button
- 3) Select the form of payment. (Note: Only "Insurance Payment" can pay for insurance balances)
- 4) Click "Next"
- 5) Enter payment amount and press the Tab key
- 6) Verify payment date
- 7) Select "Manual Apply"
- 8) Left-click under the Pat/Ins Payment column next to the charge being paid for
- 9) When the payment amount is filled in press the Tab key and
- 10) Click "Confirm" to complete payment

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